



# GPWIS REBATE

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# PAYOUT

*Freight Business  
Development Portal*



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# GPWIS Rebate Payout

Freight Business Development Portal

## REACHING FBD PORTAL

**Option 1:** Visit <https://indianrailways.gov.in> and click on **FREIGHT SERVICES -> Freight Business** menu item.



**Option 2:** Visit <https://fois.indianrailways.gov.in> and click on **FREIGHT BUSINESS** button



# 1. GPWIS REBATE PAYOUT MODULE

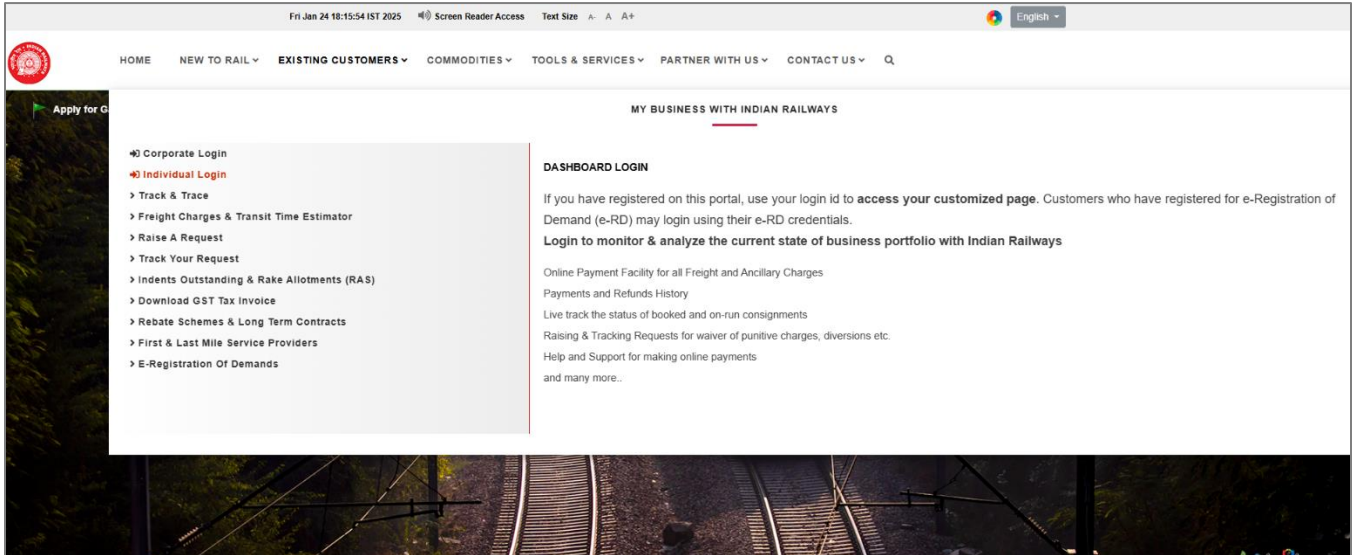
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The process for capturing the account detail for GPWIS Rebate Payout is listed as follows:

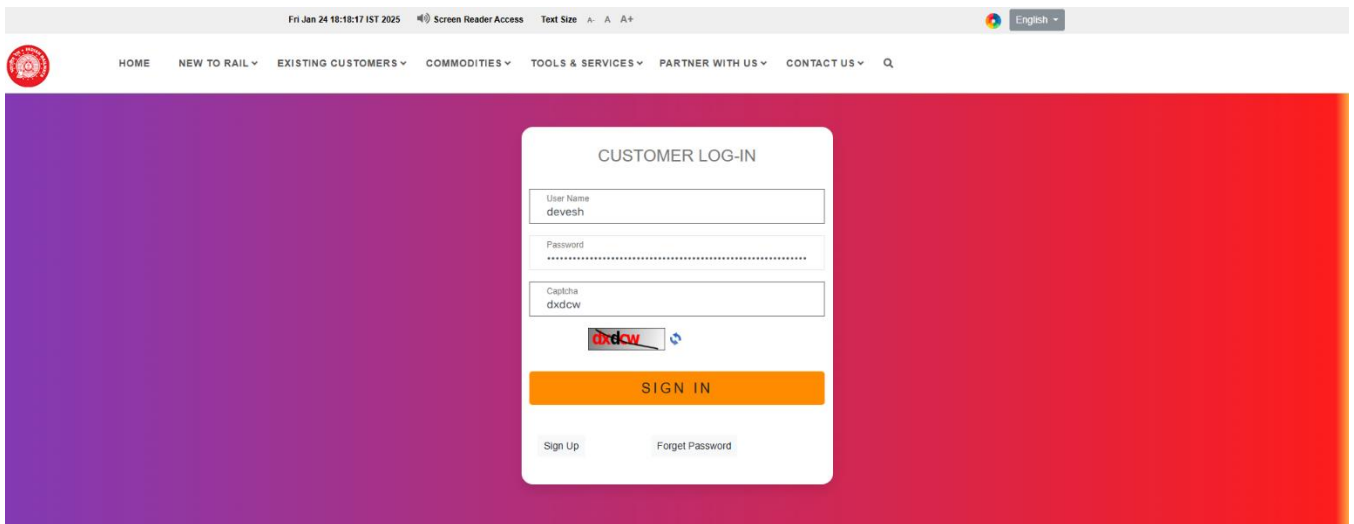
1. Authorized e-RD users of GPWIS Rake Owners shall be permitted to access the GPWIS Module on FBD Portal and to report the account details of rake owner and upload cancelled cheque.
2. Such e-RD users are essentially required to register for the same zone with which the Rake Owner has signed the GPWIS Agreement.
3. In case multiple e-RD users exist for an owner and for a zone, all of them shall be able to access the GPWIS Module and make the entries required time to time.
4. In FOIS, since one GPWIS Agreement is registered for each rake inducted time to time, e-RD users have to report the account details individually for each agreement rake.
5. Only one account will be active at any point of time for an agreement rake. System shall automatically read the account details and initiate payment dues.
6. Multiple agreement rakes of same owner may have different account as reported/maintained time to time by e-RD user.
7. Although, FBD/FOIS shall record the transactions of e-RD users. However, it will be the sole responsibility of e-RD users of the rake owner to report and maintain correct account details of owner.
8. No rebate payments shall be initiated if e-RD user of rake owner is not registered for the zone or if the account details are not reported or active.
9. The following details shall be captured :
  - Account Number
  - IFSC Code
  - Bank Name
  - Bank Branch
  - Branch Address
  - Cancelled Cheque

## 2. ACCESSING THE MODULE

- Click on **Existing Customers-> Individual Login** menu of Freight Business Development (FBD) Portal Home Page.



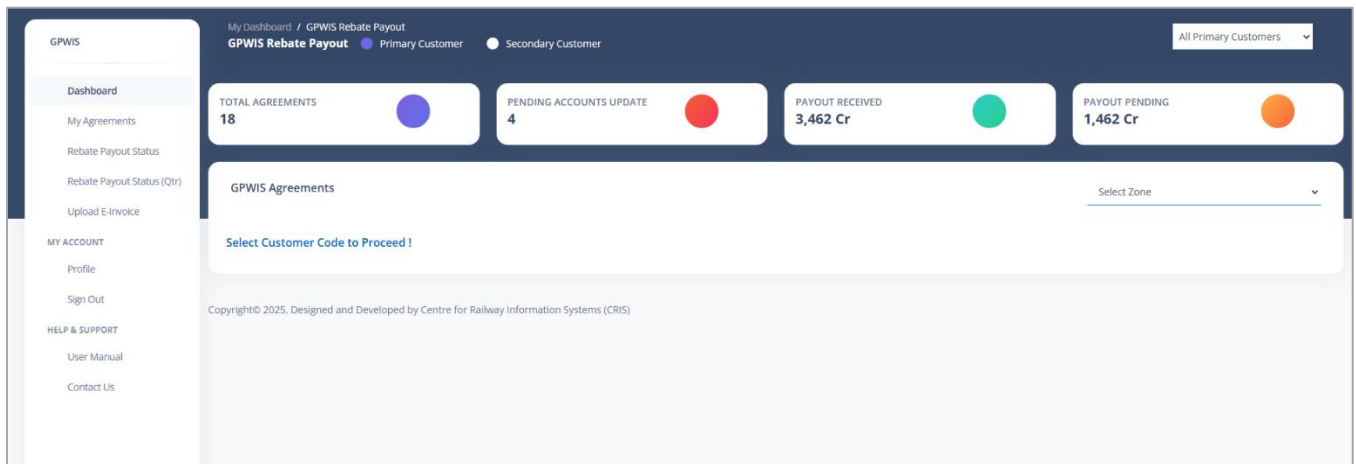
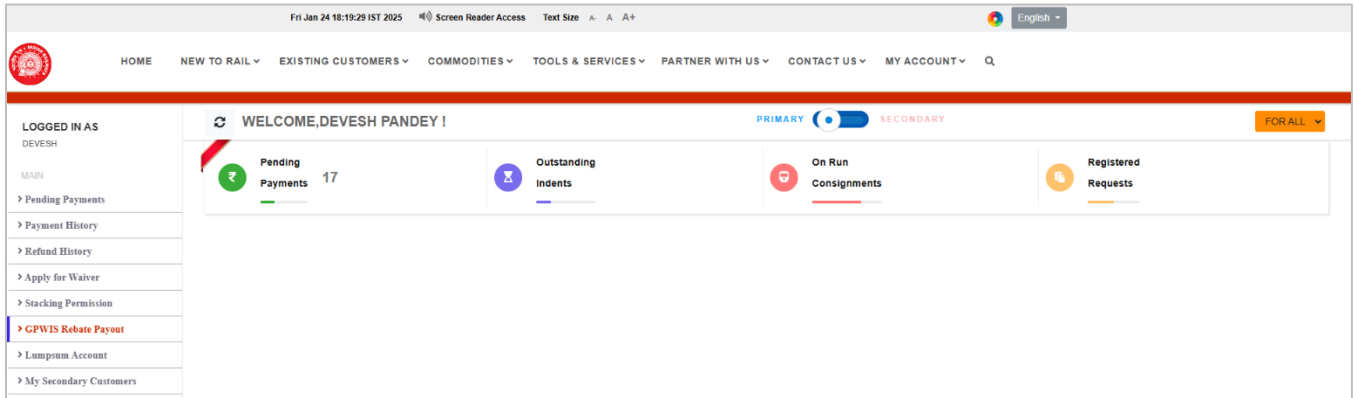
- **Login** with your e-Demand Credentials and get onto your personalized dashboard.



# GPWIS Rebate Payout

## Freight Business Development Portal

- Click on **GPWIS Rebate Payout** Option, available in the left pane of the dashboard, which leads to GPWIS Rebate Payout module.



The GPWIS Rebate Payout view shows summary statistics at the top viz.

- Total GPWIS Agreements
- Agreements with Pending Account detail
- Payouts already received
- Pending Payouts

## 3. UPDATING BANK ACCOUNT DETAIL

On the GPWIS Rebate Payout Screen, select your customer code first (available at top left corner of the view) and see all the agreements of that customer

The screenshot shows the GPWIS Rebate Payout dashboard. At the top, there are four summary cards: TOTAL AGREEMENTS (4), PENDING ACCOUNTS UPDATE (2), PAYOUT RECEIVED (3,462 Cr), and PAYOUT PENDING (1,462 Cr). Below these is a section for GPWIS Agreements with a table of data. The table has columns for SR.No., Zone, Owner, Agreement Detail, and Rebate Payout Account. The table contains four rows of agreement data. The last column of the table has an 'Add Account' link for each row. On the left, there is a sidebar menu with options like Dashboard, My Agreements, Rebate Payout Status, Upload E-Invoice, MY ACCOUNT, Profile, Sign Out, HELP & SUPPORT, User Manual, and Contact Us. At the bottom, there is a copyright notice: Copyright© 2025, Designed and Developed by Centre for Railway Information Systems (CRIS).

SR.No.	Zone	Owner	Agreement Detail	Rebate Payout Account										
		Code	Name	Agreement Id	Agreement Date	Rake Type	Wagon Count	Effective From	Effective To	Bank	IFSC	A/C No.	Scanned Copy	
1	NR	ACB	M/S ACB (INDIA) LIMITED	ACBNR020520221054	02-05-2022	BOXN	1 + 1	02-05-2022	01-05-2042	AXIS BANK	UTIB0001810	678	Cheque	Modify   Delete
2	NR	ACB	M/S ACB (INDIA) LIMITED	ACBNR020520221054	02-05-2022	BOXN	1 + 1	02-05-2022	01-05-2042	AXIS BANK	UTIB0001810	678	Cheque	Modify   Delete
3	NR	ACB	M/S ACB (INDIA) LIMITED	ACBNR060520241422	06-05-2024	BOXN	3 + 1	06-05-2024	05-05-2044					Add Account
4	NR	ACB	M/S ACB (INDIA) LIMITED	ACBNR060520241422	06-05-2024	BOXN	3 + 1	06-05-2024	05-05-2044					Add Account

- Click “Add Account” link available against an agreement in the last column. This will open a popup window, where Refund Account Detail is to be registered

The screenshot shows the same GPWIS Rebate Payout dashboard as before, but with a popup window open. The popup window has a 'Close' button at the top. It contains a table with columns for Agreement Id, Agreement Date, Effective, and Zonal Railway. Below the table, there is a form titled 'Enter Account Detail to Link with GPWIS Agreement'. The form has fields for IFSC Code, Account No., and Confirm Account No. There is also a section for 'Upload Cancelled Cheque (\*Pdf, Max 2MB)' with a 'Choose File' button and a 'NO FILE CHOSEN' message. An 'Update Account Detail' button is at the bottom right of the form. The background dashboard is partially visible behind the popup.

- Enter Bank IFSC Code and the account detail, also upload the cancelled cheque of the same account.
- After successful submission, the same agreement shall start showing the account detail duly registered. This detail can be modified or deleted in future, if need arises.

## 4. REACHING OUT TO RAILWAYS

- User may connect to Indian Railways Nodal Officers through Contact Us link available in the left pane of the view. Clicking that option shall display the contact numbers of all divisional operating and commercial officers to assist

The screenshot displays the GPWIS Rebate Payout dashboard. The left sidebar contains navigation links: GPWIS, Dashboard, My Agreements, Rebate Payout Status, Rebate Payout Status (Qtr), Upload E-Invoice, MY ACCOUNT, Profile, Sign Out, HELP & SUPPORT, User Manual, and Contact Us. The main content area shows a header with 'My Dashboard / GPWIS Rebate Payout' and 'GPWIS Rebate Payout'. Below the header are four summary cards: 'TOTAL AGREEMENTS 29', 'PENDING ACCOUNTS UPDATE 27', 'PAYOUT RECEIVED -NA-', and 'PAYOUT PENDING -NA-'. A table titled 'Nodal Officers- Contact Detail' is displayed, listing contact information for various zones and divisions. The footer includes the copyright notice: 'Copyright© 2025, Designed and Developed by Centre for Railway Information Systems (CRIS)'.

ZONE	DIVISION	NODAL OFFICER	CONTACT NUMBER
NORTHERN RAILWAY	DLI-DELHI	SR.DOM/DLI	011-23743352
NORTHERN RAILWAY	DLI-DELHI	SR.DCM/DLI	011-23345686
SOUTH CENTRAL	SC-SECUNDERABAD	SR.DCM/SC	040-27821538
SOUTH CENTRAL	SC-SECUNDERABAD	SR.DOM/SC	040-27830167



# 5. REACHING OUT TO BANK

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For any Online  
Payment related  
assistance, issues  
or complaints  
please contact  
**SBI Helpline**



022-27560266/67



merchant@sbi.co.in

Contact SBI Helpline:

Phone: **022-27560266, 27560267**

Email: **merchant@sbi.co.in**